

Medicare Part B vs. Medicare Part D
Point-of-Service Assistance
Capital BlueCross

RxBIN: 004336
RxPCN: MEDDADV
RxGRP: RXCAP

As required by CVS/caremark, for drug products that potentially qualify under Part B or Part D, a pharmacy provider must promptly obtain any necessary information from the enrollee or prescriber to properly submit the drug for processing (e.g., to the Part B plan or the Part D plan). Pursuant to your Medicare Part D contract, it is the responsibility of the pharmacy provider to determine whether the drug is a Part B or Part D covered drug. Only a drug that is determined to be a Part D claim should be submitted under the Medicare Part D program.

Call 1-855-344-0930 to Initiate Part B vs. Part D Coverage Determination

As a reminder, CVS/caremark implemented a point-of-service assistance process for Capital BlueCross for claims that reject with the Part B vs. Part D messaging indicated below. This process will allow the Capital BlueCross Help Desk to directly assist the pharmacy in order to resubmit the claim appropriately. Please note: This toll-free number is different than the CVS/caremark Medicare Part D Pharmacy Help Desk number. Use this number ONLY when indicated to do so in the secondary reject message, as this process does not apply to all drugs.

Reject Messaging

In order to comply with CMS guidance regarding the need for more specific reject messages, CVS/caremark uses the following reject codes for drugs that may be covered under Medicare Part B for the designated Medicare beneficiary:

Reject Code	Description
75	Prior Authorization Required
A6	This Medication may be covered under Part B
569	Provide Beneficiary with CMS Notice of Appeal Rights

In addition to these rejects, **secondary messaging** will occur. The secondary message is as

<<BvD PA Req RPh/Providers 1-855-344-0930>>

The help desk representative, who is specifically trained to respond to Part B vs. Part D questions, will reply with a series of criteria for the pharmacy. Based on the information obtained from the pharmacist, the help desk representative will be able to promptly assist the pharmacy with processing the Part D claim if appropriate.

For all other Part B vs. Part D point of service inquiries outside of Capital BlueCross, the pharmacy will need to continue the current process. Please rely on the secondary reject messaging to determine whether to call the Part B vs. Part D toll-free number.

On behalf of Capital BlueCross and its subsidiaries, Keystone Health Plan Central and Capital Advantage Insurance Company, CVS/caremark assists in the administration of our prescription drug programs. CVS/caremark is an independent pharmacy benefit manager.

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