

May 20, 2015

## Prescriber Identification Requirements

As previously communicated by CVS/caremark, Provider must use the Prescriber's valid and active NPI. It is not acceptable, at any time, to utilize an invalid NPI which does not represent an individual prescriber (Type 1 NPI). The following requirements regarding prescriber identification apply to all claims (Commercial, Medicaid and Medicare Part D):

- The prescriber is valid and active and authorized by state and federal regulatory agencies to prescribe medications
- The prescriber has a Type 1 NPI which must be submitted on the prescription claim. No other form of prescriber identification will be accepted. Any claim submitted with an invalid NPI will reject, but the appropriate SCC value can be used to override the rejection. This requirement is being applied to all claims since most health care providers are required to obtain and use an NPI as a standard identifier.
- For controlled substance prescribing, a prescriber must have an active DEA identifier in good standing and have the authority to prescribe a controlled substance in a given DEA drug class schedule (2,2N,3,3N,4,5), but the appropriate SCC value can be used to override the rejection.

### WHAT TO DO WHEN A REJECT OCCURS

In the event a claim rejects for prescriber ID, please review the following steps:

- Verify the ID submitted is a Type 1 NPI. No other form of Prescriber Identifier will be accepted for any claims submitted to CVS/caremark. If not a Type 1 NPI, call the Prescriber to obtain the individual prescriber NPI or use the appropriate SCC value.
  - Validate the NPI online by using the CMS NPI checker:  
<https://npiregistry.cms.hhs.gov/NPPESRegistry/NPIRegistryHome.do>
- For controlled drugs, confirm the Prescriber has a valid DEA and is authorized to prescribe that particular class of drugs or use the appropriate SCC value.

**AFTER** these steps have been completed, a claim can be resubmitted with the following information to allow the claim to process:

- Call the Pharmacy Help Desk for a Prior Authorization (one-time override)
- Resubmit claim with an accurate Submission Clarification Code (SCC) provided below.

**Please review the tables below regarding all rejects and Submission Clarification Codes associated with Prescriber ID.**

If you have questions, please call the **Pharmacy Help Desk at 1-800-364-6331**.

**Table 1. Reject Codes**

REJECT CODE	REJECT CODE DESCRIPTION
A2	Plan's Prescriber database indicates Prescriber ID submitted is associated with a deceased prescriber and the Date of Fill/Service of the claim is one year after the deceased date for a non-controlled substance or the Date of Fill/Service of the claim is 180 days after the deceased date for controlled substance
EZ	Missing/Invalid Prescriber ID Qualifier
25	Missing/Invalid Prescriber ID
42	Plan's Prescriber database indicates the Prescriber ID Submitted is inactive or expired
43	Plan's Prescriber database indicates the associated DEA to submitted Prescriber ID is inactive
44	Plan's Prescriber database indicates the associated DEA to submitted Prescriber ID is not found
46	Plan's Prescriber database indicates associated DEA to submitted Prescriber ID does not allow this drug DEA Schedule
56	Plan's Prescriber database indicates the Prescriber ID submitted is not found
619	Prescriber's Type 1 NPI Required

**Table 2. Submission Clarification Codes**

SCC CODE	SCC DESCRIPTION
42	The Prescriber ID submitted has been validated, is active
43	For the Prescriber ID submitted, associated prescriber DEA Renewed, or In Progress, DEA Authorized Prescriptive Right
45	For the Prescriber ID submitted, associated DEA is a valid Hospital DEA with Suffix
46	For the Prescriber ID submitted, and associated prescriber DEA, the DEA has authorized prescriptive right for this drug DEA Class
49	Prescriber does not currently have an active Type 1 NPI

**Table 3. Valid SCC Combinations**

REJECT CODE	SCC CODE
A2	42
42	42
43	43 or 45
44	43 or 45
46	46
56	42
619	42 or 49

***Please note:*** Only certain SCC codes will be allowed to override each reject code, please see Table 3 to help determine valid SCC codes for each reject.