8/11/2015

Blue Cross Blue Shield of Louisiana
Member Validation Logic Update

Plan Sponsor:	Blue Cross Blue Shield of Louisiana	Geographic Area:	Louisiana
Effective Date:	Beginning Aug. 17, 2015		
Announcement:	The Express Scripts system has been enhanced to allow for more accurate patient identification. Updated logic validates the claim values listed below and, if no match is found, claims will reject with the new value of 65 (Patient is Not Covered) and a secondary message that reads: "No Match on DOB/Gender/Relationship/Name." Validated claim values and their NCPDP field numbers include: • **Date of Birth (DOB)** – Field 304-C4 • **Gender** – Field 305-C5 • **Name** – Fields 310-CA (First Name) and 311-CB (Last Name) **This system enhancement is being implemented for Blue Cross Blue Shield of Louisiana starting August 17 through August 31, 2015.**		
Action Requested	If a pharmacist receives reject 65 and the messaging noted above, he/she should obtain the accurate DOB, Gender and Name so the claim can be resubmitted and adjudicated properly. **Please be sure the patient information submitted on all Blue Cross Blue Shield of Louisiana claims accurately match the information on the member ID cards and that BCBSLA member profiles are updated.**		
Prescription Processing Information:	Please process claims for BCBSLA members as shown below. <table><tr><td>BIN:</td><td>003858</td></tr><tr><td>PCN:</td><td>A4</td></tr><tr><td>RxGroup:</td><td>Refer to member ID card</td></tr></table>		
For More Information:	If you need assistance processing a claim, please contact the Express Scripts pharmacy help desk at 800-824-0898 or 800-922-1557.		